STANDARD FORM Deferred Payment Arrangement



933 Eloise Ave South Lake Tahoe, CA 96150

Payment Arrangement Contract

Date: XX/XX/XXXX

Account Name:	
Street Address:	
City, State, Zip:	

Account Number: _____

Dear XXXXXXXXX

This Special Payment Arrangement Contract was created at your request, to assist you in paying your Liberty Utilities energy bill. We understand there are times when you might need additional time to pay your bill, and we are there to work with you.

You may pay your bill at one of our business office locations, pay station locations or pay with your credit card, debit card or check by visiting our website at <u>www.libertyutilities.com</u> or calling our customer service business office at 800-782-2506. To find the closest business office or pay station location near you please visit our website.

Please call immediately with your conformation number if you pay your Special Payment Arrangement amount or Current Bill through our automated system or online.

Failure to meet the terms of the Agreement will result in termination of service as contained in the Company's Tariff No. 11 rules and regulations on file with the California Public Utilities Commission. If service is terminated, you will be required to pay your entire past due balance in full, also a deposit and reconnect fee will be added to your account.

You must be aware that all current bills which you receive after the creation of the Special Payment Arrangement must be paid in full on or before the due date of the current bill. Failure to pay your current bill by the due date will cancel the Agreement causing your account to be subject to termination. Late charges will continue to be assessed on all unpaid balances.

Included with this letter are the terms of the agreed up Special Payment Arrangement. If you have any questions or concerns please feel free to contact a Customer Service Representative at 1-800-782-2506.

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Payment Arrangement Schedule

Start Date: XX/XX/XXXX Completion Date: XX/XX/XXXX Total Amount of Payment Arrangement: \$ Number of Payments: X

DATE	AMOUNT	TYPE OF PAYMENT: Payment Arrangement/Current Bill

Sincerely,

Liberty Utilities Customer Service

1-800-782-2506

933 Eloise Avenue, South Lake Tahoe, CA, 96150

www.libertyutilities.com